



## Privacy and Cookie Notice

### 1. General

Mondi plc, Ground Floor, Building 5, The Heights, Brooklands, Weybridge, Surrey, KT13 0NY, United Kingdom, acting as the controller (“we” or “us”) respects your privacy. This notice outlines the type of information we may collect from our website and how we may use that information. We may update this notice from time to time, so please check it occasionally.

### 2. Collection and use of personal information

During your visit to this website we will collect the following information: date and the time of your visit to this website, the address of the pages visited on our website (URL), your IP address, name and version of your web browser, the webpage (URL) you have visited before you accessed this website, certain cookies (see point 4 below), and the information that you provide us when making an enquiry on this website (e.g., your name, address, telephone number and e-mail address).

There is no obligation to provide the information that we ask you for on our website. However, if you do not provide your personal information, you will not be able to make use of all the functions of this website.

Your data will be processed for the purpose of making this website available to you and to further optimise and develop the website; to recognise, prevent and investigate attacks on the website; to analyse the usage of the website; to generate website access statistics; to analyse and forecast customer demand; and to allow you to make inquiries through the website. The legal basis of the processing of your personal data is our prevailing legitimate interest to achieve the purposes identified above (Article 6(1)(f) EU General Data Protection Regulation).

### 3. Disclosure

We may disclose your personal information to our IT service providers and to other companies of the Mondi Group for the purposes identified above under point 2. We will not sell, transfer, or disclose your personal information to third parties unless we have your express consent, or if we need to do so to fulfil your request, or for other related purposes. We will never sell, transfer, or disclose your personal data to third parties for their marketing use.

Some of the recipients referred to above may be located outside your country or may process personal data outside your country. The level of data protection in another country may not be equivalent to that in your country. However, we only transfer your personal data to countries where the EU Commission has decided that there is an adequate level of data protection, or we take measures to ensure that (i) the data is only transferred with your express consent; or (ii) all recipients provide an adequate level of data protection. We do this, for example, by entering into appropriate data transfer agreements based on Standard Contractual Clauses (2010/87/EC and/or 2004/915/EC). Such agreements are accessible upon request from [office@mondigroup.com](mailto:office@mondigroup.com).

#### **4. Cookies, Google Analytics, and other analytics tools**

We may store some information on your computer in the form of a 'cookie' or similar file. We may use this to collect other information during your visit to our website, such as particular areas of the site that you visit and the activities you do with our web sites. Most Internet browsers allow you to erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored. You can obtain information about how to manage cookies at <http://www.allaboutcookies.org>. We may use this information to tailor our websites to better match your interests and preferences and to improve our products, services, and marketing programmes.

We also use the "Facebook Pixel" by Facebook Inc. 1601 S. California Ave, Palo Alto, CA 94304, USA ("Facebook") on our website. We may thus track user activities if you click on a Facebook advert forwarding users to our website. This procedure serves to track the effectiveness of Facebook adverts for statistical and market research purposes and may be used to optimise future advertising for you. All collected data remains anonymous to us; we thus cannot infer a user's identity based on it. However, Facebook will store and process data, which enables a connection to your user profile, and will enable Facebook to use the data for advertising purposes according to the Facebook privacy guideline (<https://www.facebook.com/about/privacy/>). This may enable Facebook and its partners to place adverts within and beyond Facebook. Furthermore, a cookie may be stored on your computer for that purpose.

This website also uses Google Analytics, a web analytics service provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses cookies to help the website analyse how users use the site. The information generated by the cookie about your use of the website (including your IP address and the URLs of the accessed pages) will be transmitted to and stored by Google on servers in the United States. We do not store any of your personal data collected in connection with Google Analytics.

This website uses an IP anonymization feature provided by Google Analytics. Your IP address will therefore be truncated/anonymised by Google as soon as it receives it. On our behalf, Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage to us. Google will not associate your IP address with any other data held by Google.

This website also uses Google Analytics Demographics and Interest Reporting, a Google Analytics Advertising Feature. This provides us with information relating to visitor age, gender, and interests on an anonymous and aggregate level. This will help us to understand browsing behavior to provide you with a better user experience while visiting our website. By accepting the use of cookies related to this Google Analytics Advertising Feature, you consent to the collection, sharing, and use of personal data for personalization of ads by Google as set out at <https://policies.google.com/technologies/partner-sites>. You can prevent Google's collection and use of your data by downloading and installing the browser plug-in available under <https://tools.google.com/dlpage/gaoptout?hl=en-GB>. You can also opt-out of the Google Analytics Advertising Feature through Ads Settings under or by using the Network Advertising Initiative's opt-out under <http://optout.networkadvertising.org/?c=1>. You can also refuse the use of Google Analytics on this website by clicking on one of the following links. An opt-out cookie will be set on the computer, which prevents the future collection of your data when visiting this website:



<https://tools.google.com/dlpage/gaoptout?hl=en-GB> or <https://support.google.com/analytics/answer/181881>.

Further information concerning Google's terms of use and privacy statement can be found at <http://www.google.com/analytics/terms/gb.html> or at [https://www.google.at/intl/en\\_uk/policies/](https://www.google.at/intl/en_uk/policies/).

This website also uses LinkedIn Insight Tags, a LinkedIn marketing solution service provided by LinkedIn Corporation, 2029 Stierlin Ct. Ste. 200 Mountain View, CA 94043, USA. LinkedIn Insight Tags uses cookies to track user activities tied to our LinkedIn adverts. This procedure allows us to track the effectiveness of LinkedIn adverts and to optimize adverts. Further information on LinkedIn's privacy practices concerning LinkedIn Insight Tages is available at: LinkedIn Cookie Policy <https://www.linkedin.com/legal/cookie-policy> and LinkedIn Privacy Policy <https://www.linkedin.com/legal/privacy-policy>. You can control LinkedIn's advertising settings in your LinkedIn account <https://www.linkedin.com/psettings/advertising>.

This website also uses Google reCAPTCHA to prevent unlawful use of our services through automated access and attacks against our website's functionality. Google reCAPTCHA is provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. For further information please visit <https://developers.google.com/recaptcha>. With your consent, this website will also use Google Maps features along with content that is provided by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland. Google Maps features and content are subject to the then-current versions of the Google Maps/Google Earth Additional Terms of Service at [https://maps.google.com/help/terms\\_maps.html](https://maps.google.com/help/terms_maps.html) and the Google Privacy Policy at <https://www.google.com/policies/privacy/>.

We use Hotjar to better understand our users' needs and to optimise the website and its content. Hotjar is a technology service that helps us better understand our users' experience (e.g., how much time they spend on which pages, which links they choose to click, what users like or do not like) and this enables us to build and maintain our service with user feedback. Hotjar uses cookies and other technologies to collect data on users' behavior and their devices. This includes a device's IP address (processed during your session and stored in a de-identified form), device screen size, device type (unique device identifiers), browser information, geographic location (country only), and the preferred language used to display our website. Hotjar stores this information on our behalf in a pseudonymized user profile. Hotjar is contractually forbidden to sell any of the data collected on our behalf. For further details, please see the 'about Hotjar' section of Hotjar's support site <https://help.hotjar.com/hc/en-us/categories/115001323967-About-Hotjar>.

To present videos, this website also uses services provided by the video platform YouTube which is operated by Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland) ("YouTube"). YouTube is providing us with statistics on visitors via aggregated demographic data relating to their location, age, gender, which videos are viewed for how long and from which device. YouTube may place cookies on your computer – for details, please consult YouTube's privacy statement at <https://policies.google.com/privacy?hl=en>.

To enhance your user experience and to optimise our offer, this website uses services provided by UserZoom, which is operated by UserZoom Limited, Unit 11, Royal Mills, Redhill Street, Manchester M4 5BA, United Kingdom. UserZoom provides us with data collected during online studies. Participation is voluntary. If a user chooses to participate, the following data will be collected: answers, IP address, operating system, geographic location, usage



data, device information and referrer URL. UserZoom may place cookies on your computer – for details, please consult UserZoom’s privacy statement at

<https://www.userzoom.com/privacy-policy>.

## **5. Security and accuracy**

The accuracy and security of your personal data is important to us, and we have put in place physical and electronic procedures to protect the security of your personal information. Only authorised administrative staff will have access to that information. If you have submitted personal information to us and would like that information to be deleted from our records, or updated, please email us at [office@mondigroup.com](mailto:office@mondigroup.com). Please allow us time to update your records.

## **6. Retention Period**

In general, your personal data will be stored for six months and thereafter only for as long as there are statutory retention obligations or the data is necessary to exercise or defend against legal claims that are not yet time-barred.

## **7. Your rights**

Under applicable law, you have, among others, the rights (under the conditions set out in applicable law): (i) to check whether and what kind of personal data we hold about you and to access or to request copies of such data; and (ii) to request correction, supplementation or deletion of personal data about you that is inaccurate or processed in non-compliance with applicable requirements; and (iii) to request that we restrict the collection, processing or use of personal data about you; and (iv) in certain circumstances, to object for legitimate reasons to the processing of your personal data; (v) to request data portability; (vi) to know the identities of third parties to which your personal data are transferred; (vii) to lodge a complaint with the competent data protection authority; and (viii) to provide instructions on how your data must be handled after your death when relevant. You also have the right to revoke any consent previously given at any time without affecting the lawfulness of processing based on consent before the revocation.

## **8. Contact us**

Please contact us if you have any further questions regarding this privacy notice.

### **Mondi plc**

Ground Floor, Building 5

The Heights

Brooklands

Weybridge

Surrey

KT13 0NY

United Kingdom

Tel: +44 1932 826 300

- [Contact us](#)
- [Google maps](#)